

2020 Staff Survey: Results summary



All 10 themes are scored on a 0-10 scale, where a higher score is more positive than a lower score. These theme scores are created by scoring question results and grouping these results together.

You can see how we have scored on each of the themes compared to the national benchmark best score and whether there has been an improvement by comparison to our results from the 2019 NHS staff Survey.



Ambulance themes

Equality, diversity and inclusion



IOW NHS Trust Score



9.2



National best score = 9.2

Health and wellbeing



IOW NHS Trust Score



5.6



National best score = 5.6

Immediate managers



IOW NHS Trust Score

6.8



National best score = 7.0

Morale



IOW NHS Trust Score



6.2



National best score = 6.2

Quality of care



IOW NHS Trust Score



7.7



National best score = 7.7



8 themes have achieved the national best benchmark score

Safe environment bullying and harassment



IOW NHS Trust Score



7.8



National best score = 7.8

Safe environment violence



IOW NHS Trust Score



9.0



National best score = 9.0

Safety culture



IOW NHS Trust Score



6.9



National best score = 6.9

Staff engagement



IOW NHS Trust Score



6.7



National best score = 6.7

Team working



IOW NHS Trust Score

5.9



National best score = 6.1

How our scores compare:



Better than last year



Same as last year



Down from last year